

EDUCATIONAL CONFERENCE

VIRGINIA WORKERS' COMPENSATION COMMISSION

OCTOBER 19-20 • RICHMOND CONVENTION CENTER



2016

A silhouette of the Richmond skyline, featuring various buildings and structures, rendered in a solid yellow color. The skyline is positioned above the word 'Richmond' and below a light blue gradient background that transitions from white at the top to a darker blue at the bottom.

Richmond

VWC Educational Conference 2016

Providing the latest information on trends in workers' compensation.

In cooperation with the International Workers' Compensation Foundation, Inc. (IWCF), a non-profit organization dedicated to workers' compensation education and outreach.

Conference Information

Food and Beverage

Coffee service will be available in the Exhibit Hall during all breaks. Heavy hors d'oeuvres and complimentary beer and wine will be served Wednesday afternoon during the reception (cash bar for cocktails). Continental breakfast will be served Thursday morning in the Exhibit Hall. Lunch will be served for all attendees Thursday in the Grand Ballroom.

Wireless Internet

Wireless internet is available to attendees free of charge in the Cyber Cafe, located on the first level, near the main lobby. The Cyber Cafe is also a free wireless "Hot Spot".

Reception

Network and unwind with colleagues immediately after the last session on Wednesday at the evening cocktail reception, located in the Exhibit Hall. Heavy hors d'oeuvres, and complimentary beer and wine (cash bar for cocktails) will be served from 4:45 p.m. until 6:30 p.m.

Continuing Education Credits

Participants may be eligible for continuing education credits for conference attendance. Please visit the Information Booth for more information.

Conference Materials

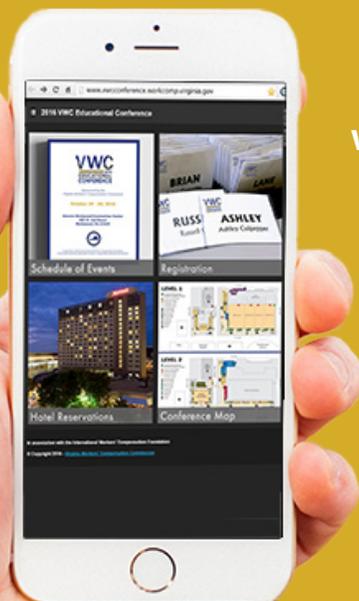
Conference and session materials will be provided to participants on a flash drive upon registration check-in. Materials can also be viewed and downloaded from the conference mobile website at www.vwconference.workcomp.virginia.gov.

The Conference is Mobile

The VWC 2016 Educational Conference has its own mobile website at www.vwconference.workcomp.virginia.gov.

Using the mobile website, you can:

- View conference schedules
- Download and view presentations
- View fellow attendee names
- Learn about speakers and sponsors
- Ask questions



www.vwconference.workcomp.virginia.gov

Schedule of Events

Wednesday, October 19

Time	Schedule	Room
10:00 am - 12:30 pm	Registration	Level 2 Foyer
12:30 pm - 1:45 pm	Welcome Address & Medical Fee Schedule Forum A Commission-led discussion on the impacts of a fee schedule for workers' compensation in Virginia. What went into the legislation to get the fee schedule passed? How is it being developed and how it will be designed to work?	Room E10ABCD
1:45 pm - 2:15 pm	Break Visit conference exhibitors and network! Exhibitors are available all day in the Exhibit Hall.	Room E11ABC
2:15 pm - 3:15 pm	Concurrent Sessions	
	Medical Fee Schedule: A Practitioner's Point of View A panel of industry professionals (medical provider and attorney) will discuss what the fee schedule means to them.	Room E10AB
	How Mediators Evaluate Cases A panel of Commission mediators will lead attendees through a discussion on how cases are evaluated.	Room E10CD
	ABC's of Workers' Compensation for Health Care Providers A Commission-led panel discussion of the ins-and-outs of workers' compensation for medical providers. Unauthorized practice of law will be addressed.	Room E21A
	Show Cause Docket An explanation to employers and insurers on how to avoid or, if not, to prepare for a show cause hearing.	Room E21BC
3:15 pm - 3:45 pm	Break Visit conference exhibitors and network! Exhibitors are available all day in the Exhibit Hall.	Room E11ABC

(continued)

Schedule of Events

Wednesday, October 19 *(continued)*

Time	Schedule	Room
3:45 pm - 4:45 pm	Concurrent Sessions "Pulling Back The Curtain" Full Commission Forum Hear from the full Commission, the Clerk, and a staff attorney about what goes on behind the scenes relative to a Request for Review. Best practices will be emphasized.	Room E10AB
	Preventing Death: The Tragedy of Workplace Fatalities Virginia employees and employers have a strong history of maintaining fatality, injury and illness rates below national averages. The Virginia Department of Labor will discuss the recent rise in workplace fatalities and steps that can be taken by employers and workers to implement injury and illness prevention programs.	Room E10CD
	Medical Fee Schedule: A Practitioner's Point of View (repeat) A panel of industry professionals (medical provider and attorney) will discuss what the fee schedule means to them.	Room E21A
	Ethics A panel discussion of ethical dilemmas presented in workers' compensation cases. Topics include representing undocumented workers, conflicts of interest, attorney communication with physicians, use of private investigators, settlement negotiations, and more.	Room E21BC
4:45 pm - 6:30 pm	Reception Join us! Enjoy some down time and mingle with peers. Heavy h'ordeuvres, drinks (beer, wine, and soda), and cash bar available.	Room E11ABC

Schedule of Events

Thursday, October 20

Time	Schedule	Room
7:30 am - 8:30 am	Continental Breakfast	Room E11ABC
8:30 am - 9:30 am	Concurrent Sessions	
	Maximizing Mediation: "Techniques for Success" A panel discussion of techniques with insights into the characteristics present in successful mediations.	Room E10AB
	Carriers Panel: Claims Processing Best Practices A moderated panel discussion of carriers will participate in a discussion on effectively managing claims and the importance of communication and timely filings.	Room E10CD
	Preventing Death: The Tragedy of Workplace Fatalities (repeat) Virginia employees and employers have a strong history of maintaining fatality, injury and illness rates below national averages. The Virginia Department of Labor will discuss the recent rise in workplace fatalities and steps that can be taken by employers and workers to implement injury and illness prevention programs.	Room E21A
	Use of Social Media in Workers' Compensation Cases Social media is changing how compensability may be determined in workers' compensation cases, including how investigators are using social media to track a claimant's activity. Join us for a review of case law on the use of social media.	Room E21BC
9:30 am - 9:45 am	Break Visit conference exhibitors and network! Exhibitors are available all day in the Exhibit Hall.	Room E11ABC
9:45 am - 10:45 am	Concurrent Sessions	
	"Pulling Back The Curtain" Full Commission Forum (repeat) Hear from the full Commission, the Clerk, and a staff attorney about what goes on behind the scenes relative to a Request for Review. Best practices will be emphasized.	Room E10AB

(continued)

Schedule of Events

Thursday, October 20 *(continued)*

Time	Schedule	Room
9:45 am - 10:45 am	<p>Concurrent Sessions <i>(continued)</i></p> <p>Return to Work Perspectives from Practitioners A panel discussion; attorneys share their views on return to work issues.</p>	Room E10CD
	<p>Stardate Two Thousand and Something: Technology and its Impact on the Future of Workers' Compensation See and hear an exciting presentation featuring discussions and audio visual demonstrations on where technology developments may take workers' compensation in the future.</p>	Room E21A
	<p>Insurance Challenges Raised by the Sharing/Gig Economy A discussion on how nontraditional jobs such as dog walkers and UBER drivers are impacting workers' compensation and recent high-profile cases surrounding this new workforce.</p>	Room E21BC
10:45 am - 11:00 am	<p>Break Visit conference exhibitors and network! Exhibitors are available all day in the Exhibit Hall.</p>	Room E11ABC
11:00 am - 12:00 pm	<p>Concurrent Sessions</p> <p>Ethics (repeat) A panel discussion of ethical dilemmas presented in workers' compensation cases. Topics include representing undocumented workers, conflicts of interest, attorney communication with physicians, use of private investigators, settlement negotiations, and more.</p>	Room E10AB
	<p>Maximizing Mediation: "Techniques for Success" (repeat) A panel discussion of techniques with insights into the characteristics present in successful mediations.</p>	Room E10CD
	<p>ADR Efficiency: Medical Issues A panel discussion on how the Commission's ADR process can be used to quickly obtain authorization for medical treatment and get outstanding bills paid.</p>	Room E21A
	<p>Affordable Care Act and Other Federal Issues An overview of how the changes brought about by the new Healthcare Law have affected workers' compensation.</p>	Room E21BC

(continued)

Schedule of Events

Thursday, October 20 (*continued*)

Time	Schedule	Room
12:00 pm - 1:00 pm	Lunch	Room B21BC
1:00 pm - 2:00 pm	Concurrent Sessions	
	Willful Misconduct Panelists, including a claimant's attorney and defense counsel will discuss willful misconduct case law, with a focus on what it means to violate a reasonable and uniformly enforced rule or policy.	Room E10AB
	Use of Social Media in Workers' Compensation Cases (repeat) Social media is changing how compensability may be determined in workers' compensation cases, including how investigators are using social media to track a claimant's activity. Join us for a review of case law on the use of social media.	Room E10CD
	How Mediators Evaluate Cases A panel of Commission mediators will lead attendees through a discussion on how cases are evaluated.	Room E21A
	What to Ask Your Insurance Broker A discussion on what employers should be asking their broker about their workers' compensation policy and workers' compensation risk management practices.	Room E21BC
2:00 pm - 2:15 pm	Break Visit conference exhibitors and network! Exhibitors are available all day in the Exhibit Hall.	Room E11ABC

(*continued*)



Visit Conference Exhibitors & Network!

Exhibitors are available all day in the Exhibit Hall.

Schedule of Events

Thursday, October 20 (*continued*)

Time	Schedule	Room
2:15 pm - 3:15 pm	Concurrent Sessions	
	A Case Study: "You Decide 2016" The audience is the judge! The Commission will present a case to the audience, who will collectively rule on the outcome. A deputy commissioner will then discuss his opinion.	Room E10AB
	Insurance Challenges Raised by the Sharing/Gig Economy (repeat) A discussion on how nontraditional jobs such as dog walkers and UBER drivers are impacting workers' compensation and recent high-profile cases surrounding this new workforce.	Room E10CD
	Return to Work Perspectives from Practitioners (repeat) A panel discussion; attorneys share their views on return to work issues.	Room E21A
	Stardate Two Thousand and Something: Technology and its Impact on the Future of Workers' Compensation (repeat) See and hear an exciting presentation featuring discussions and audio visual demonstrations on where technology developments may take workers' compensation in the future.	Room E21BC
3:15 pm - 3:30 pm	Break Visit conference exhibitors and network! Exhibitors are available all day in the Exhibit Hall.	Room E11ABC
3:30 pm - 4:30 pm	National Conversations on Workers' Compensation Workers' compensation in the United States has reached an inflection point. Join in on the conversation to understand the state of workers' compensation today and to identify what principles should guide it in the future. Conversations will address the public policy goals of workers' compensation including coverage, benefit adequacy, medical treatment, causation, covered conditions, and more.	Room E10ABCD
4:30 pm	Adjournment	

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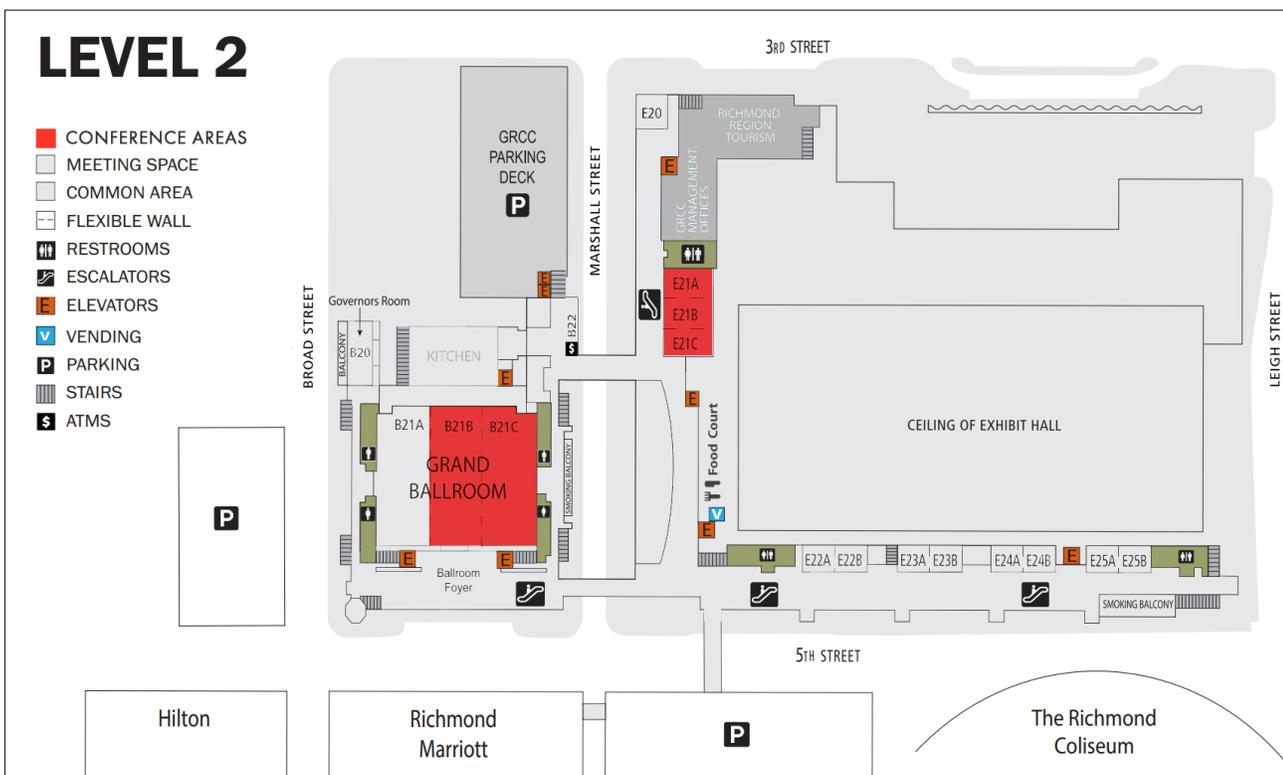
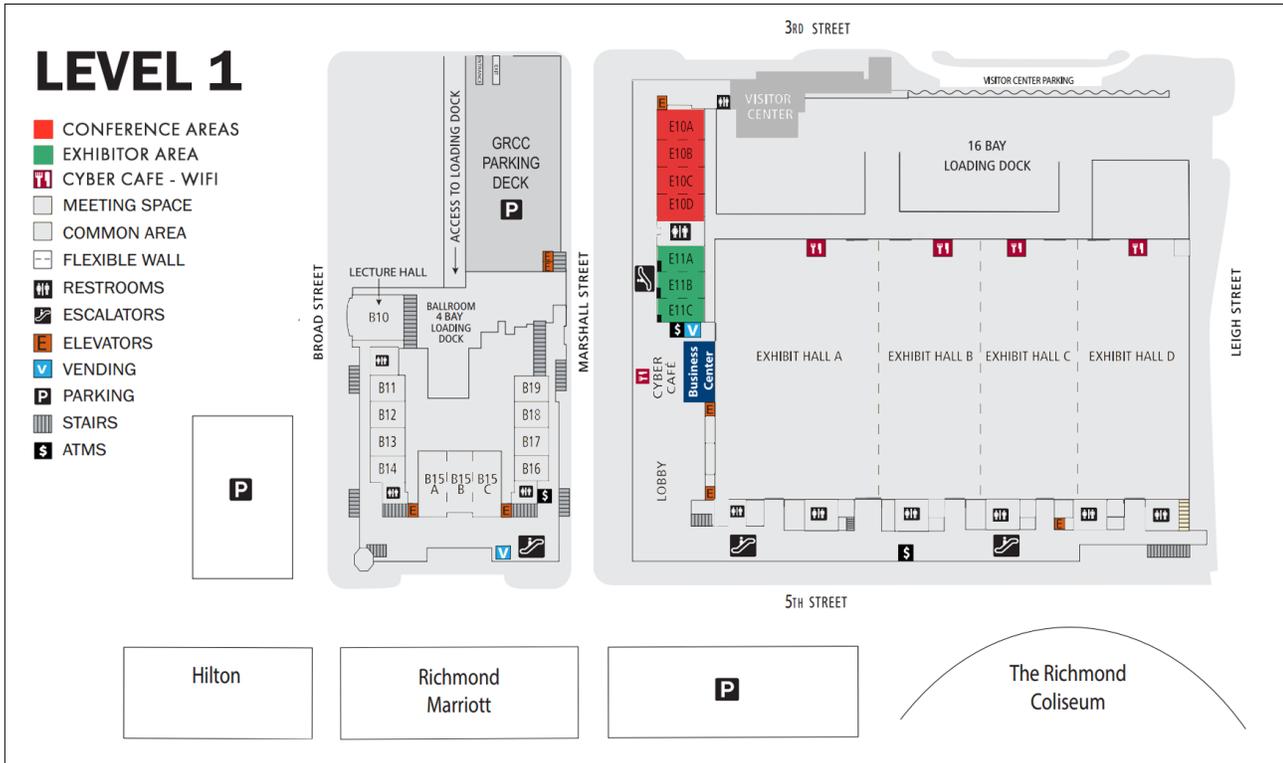
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Richmond Convention Center Map



The Virginia Workers' Compensation Commission

Our mission is to serve injured workers, victims of crimes, employers, and related industries by providing exceptional services, resolving disputes, and faithfully executing the duties entrusted to us by the Commonwealth of Virginia.

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Virginia Workers' Compensation Commission Site Locations

- Regional & Hearing Site
- Hearing Site Only
- ★ Commission Headquarters



Notes

Notes



Virginia Workers' Compensation Commission

1000 DMV Drive
Richmond, VA 23220